



STANDARD OPERATING PROCEDURES(SOP)

SECURE IT SERVER ROOM ACCESS

1. **General** In order to prevent unauthorized access of IT Server Room to secure IT infrastructure and services.
2. **Scope**

IT Server Room
3. **Procedure**
 - a. Any accessing of the IT Server Room by any person not expressly permitted access is forbidden.
 - b. Access to IT Server Room will be allowed to authorize persons only (IT Manager, Network Admin).
 - c. IT Server Room door keys will be available to the IT Manager, Network Admin and Security Office.
 - d. Criteria for Access: Additions to the list of Authorized Persons will be made only for the following reasons:
 - (1) Carry out maintenance of IT related (networking, servers, storage, etc.) hardware or software which requires a physical presence in the Server room to complete.
 - (2) Carry out maintenance of physical resources (electrical, fire suppression air conditioning, etc.) which requires a physical presence in the Server room to complete.
4. **Responsibilities**
 - a. IT Dept will ensure smooth, uninterrupted operation and maintenance of IT Server room (Hardware/Software).
 - b. Security Dept is responsible to respond fire threat and intimate IT Dept after office hours.


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